

Getting started

UnderRose user manual · iOS 1.0

UnderRose lets you exchange messages and photos and make one-to-one audio and video calls with your contacts. This guide explains everyday use on iPhone.

Edition: 15 October 2026. Published by X Software Development USA, LLC. Labels may vary with the app language and iOS version. This guide covers iOS; Android screens may differ.

Before you begin

Use a compatible iPhone with an internet connection. Check the app’s download listing for current device and iOS requirements. Install and update through the official App Store listing, or TestFlight if you are taking part in testing. The other person also needs UnderRose and an internet connection.

First launch

- 1. Open UnderRose and follow the welcome screens.
- 2. Allow the permissions needed for the features you plan to use. You can skip optional setup and review permissions later.
- 3. Continue through the remaining setup screens to reach the main tabs.

Find your way around

Tab	Use it to
Contacts	Add people, search your contact list, and open a contact’s details.
Calls	Review call history and start another call.
Chats	Open conversations and send messages or photos.
Settings	Edit your profile, show your invitation, and manage local history.

In this guide

2 Contacts and invitations · 3 Messages · 4 Photos
5 Calls · 6 Settings, privacy and help

Emergency calls

UnderRose is not a replacement for emergency services. Use your phone’s normal dialer in an emergency.

Contacts and invitations

Add the right person before you start a conversation.

Share your invitation

- 1. Open Settings and choose My QR Code.
- 2. If you are together, show the QR code for the other person to scan.
- 3. If you are apart, copy the invitation code into a message or share its QR image through an app you choose.
- 4. Ask the other person to add you and exchange invitations when prompted.

Add someone

Open Contacts, tap the add-contact button, and choose the method that matches your situation.

Method	What to do
We're together	Scan the QR code on the other person's phone. Grant camera permission when requested. Follow the prompts to name and save the contact.
I have their code	Enter a name and paste the complete invitation code. If you received a QR image, use the option to choose it from Photos. Then save.

Check and maintain contacts

Open a contact to start a message, audio call or video call. Use Edit to change the name shown in your own contact list. Search the Contacts tab to find someone quickly.

If an invitation is rejected, ask for the complete code again and avoid changing its characters. If the contact already exists, open the existing entry instead of adding another one. A pending invitation may still require action from the other person.

Before deleting a contact

Deleting a contact also removes the associated local chat history and call records. Read the confirmation before proceeding. This does not erase copies on the other person's device.

Share invitations only with people you intend to contact. If a name or invitation is unexpected, confirm it with the person through a channel you already trust.

Messages

Send, check delivery, and manage a conversation.

Start and send

1. Open Chats and choose an existing conversation, or use the new-chat button to select a contact. You can also open a contact and choose Send Message.
2. Tap the message field, enter your text, and tap the send button.
3. Check the indicator beside the message. Sending is not the same as delivery or reading.

Indicator	Meaning
Clock / sending	The message is still being sent. Keep an internet connection and allow time for the recipient to become available.
One checkmark	The message is marked as sent; delivery is not yet confirmed.
Two checkmarks	Delivery has been confirmed.
Green checkmarks / read	A read indication has been received.
Warning / not delivered	Sending failed. Use the message’s retry control after checking your connection.

Message actions

Touch and hold a message to open its available actions. You can copy text, choose an emoji reaction, or delete a message. Sent text messages also offer Edit: update the text in the composer and tap send to save, or Cancel to discard the edit. An edited label identifies the change.

Only actions supported for that message are usable. Photo forwarding is covered on page 4. Some other actions may show a notice that they are not yet available.

Remove a conversation

In Chats, swipe left on a conversation, choose Delete, and confirm. Read the confirmation carefully: this removes its local history. Deleting a conversation does not remove previously exported copies or erase the other person’s saved copies.

If a message is waiting

Avoid sending the same message repeatedly. Check your connection, reopen the conversation, and use Retry if a failure indicator appears.

Photos

Send a picture, then save, share or forward it.

Send a photo

- 1. Open a conversation and tap the photo attachment button beside the message field.
- 2. Choose Photo Library to select a picture, or Take Photo to use the camera.
- 3. Complete the system picker or camera confirmation. The selected photo is added to the conversation while sending continues.
- 4. Watch the progress or status on the photo. A local preview does not mean the recipient has received it. If sending fails, use the retry option shown on that message.

Open and act on a photo

Tap a photo in the conversation to open the viewer. Wait for loading to finish if an action is temporarily unavailable. Use the bottom controls:

Control	Action
More → Save	Save a copy to the iPhone Photos library. Allow permission to add photos when iOS asks. Wait for the saved confirmation.
More → Share	Open the native iOS share sheet and choose an app or destination. Cancel the sheet if you do not want to export the photo.
More → Copy	Copy the photo to the clipboard, then paste it into an app that accepts images.
Forward	Choose an UnderRose contact, review the photo preview, and tap Send. Forwarding creates a new photo message.
Delete	Choose Delete for me, or Delete for everyone if that option is available for a photo you sent. Confirm the action.

If Save or Share does not work

Make sure the full photo has loaded. For saving, check UnderRose’s Photos permission in iPhone Settings and available device storage. Read any error shown in the viewer, then try again. Return to the conversation with the viewer’s close or cancel control.

Exported photos are separate copies

Photos saved to the library, shared to another app, copied or forwarded are outside the original message. Deleting that message cannot recall screenshots or independently saved copies. Consider the recipient and destination before exporting.

Audio and video calls

Start, answer and finish a call.

Start a call

1. Open a contact and choose the audio-call or video-call action. You can also use the new-call button in Calls.
2. Allow microphone access for audio. For video, also allow camera access.
3. Wait for the contact to answer. If you change your mind before connection, tap Cancel.

Answer or decline

An incoming call can appear on the iPhone’s system call screen or inside UnderRose. Use Answer to accept, or Decline / the end-call control to reject it. If iOS asks you to unlock the phone to open the app, follow the prompt. Notifications and Focus settings can affect whether alerts are shown.

During the call

Control	Use
Microphone	Mute or unmute your microphone. Muting stops the other person from hearing you; it does not end the call.
Speaker	Switch the speaker setting. If a headset is connected, check the active audio output when sound is unexpected.
Camera / video	During a video call, turn your camera off or on. During an audio call, use the video-upgrade action when available and follow any prompts.
End call	Tap the end-call button when you are finished. Confirm that the call screen closes.

Connection changes

If Reconnecting appears, keep the app open and check your Wi-Fi or mobile connection. Audio or video may pause while the app tries to recover. If recovery fails, end the call and call again once both people have a working connection.

If you cannot hear each other

Check that neither person has muted the microphone, increase the in-call volume, and check speaker or headset routing on both phones. Confirm microphone permission in iPhone Settings. If needed, end the call and try again; tell support whether video was working and whether one or both directions had no sound.

Call history

Use Calls to review previous calls and call a contact again. A history entry is not an audio or video recording.

Settings, privacy and help

Control permissions and know what deletion changes.

Profile and permissions

In Settings, tap your name to edit it, or tap your profile photo to choose, take or remove a picture. My QR Code opens your invitation. About shows the app version and build number.

To change permissions, open iPhone Settings and find UnderRose (under Apps on recent iOS versions), or use Privacy & Security. Camera access is needed for scanning and taking photos or video; microphone access is needed for calls. Saving photos requires permission to add to Photos. Enable notifications if you want incoming alerts. Allowing one permission does not automatically allow the others.

Delete local history

Under Settings → Privacy, Delete all data removes local messages, chat photos and call history. Contacts and your UnderRose identity remain. Read the confirmation: deleted local history cannot be restored using this action. This is not an account-deletion control and does not remove photos exported to Photos, files shared elsewhere, or copies on other devices.

Quick troubleshooting

Problem	First checks
No incoming alert	Check internet access, UnderRose notification permission, and iPhone Focus settings. Ask the contact to try again after you open the app.
Camera or microphone unavailable	Check the relevant permission and any device restrictions. Close another app using the camera or microphone, then try again.
Photo or message stays pending	Keep a working connection, let the other person open UnderRose, and retry only when the app shows a failure.
Invitation cannot be added	Ask for the complete invitation again. Check whether the person is already in Contacts.

Report a problem

If Report a Bug is present in Settings, select the issue category, add a short description, and optionally attach a screenshot. Use Share to choose where to send the report. Otherwise, use the support contact published with the official app listing or website.

Include the app version, iOS version, what you expected, what happened, and the approximate time with your time zone. Review screenshots and diagnostic attachments before sharing; they may contain personal information. Do not post them publicly.

Keep your iPhone protected with a device passcode and current updates. This manual describes use of the application; it does not replace the privacy policy or provide a guarantee about copied or exported content.